



#### **Background**

NENI is an international hospitality business and food producer headquartered in Vienna, Austria. The family enterprise, built around the motto "life is beautiful", operates nine restaurants in Austria, Germany, Switzerland, The Netherlands, Spain, and France for casual, communal eating influenced by the family's diverse Israeli, Romanian, and Spanish heritage.

In addition to its restaurants, NENI produces chilled foods for major supermarket chains across Germany, Austria and Hungary, including SPAR, EDEKA, Tegut and GLOBUS. The company depends on continuous processes to support its large-scale food production and distribution operations.

Every day, the company processes huge quantities of raw materials to produce 60,000 food items. To keep its production lines stocked with raw materials and deliver finished products to restaurants and retailers on time, NENI relies on its inventory and logistics planning systems running 24/7.



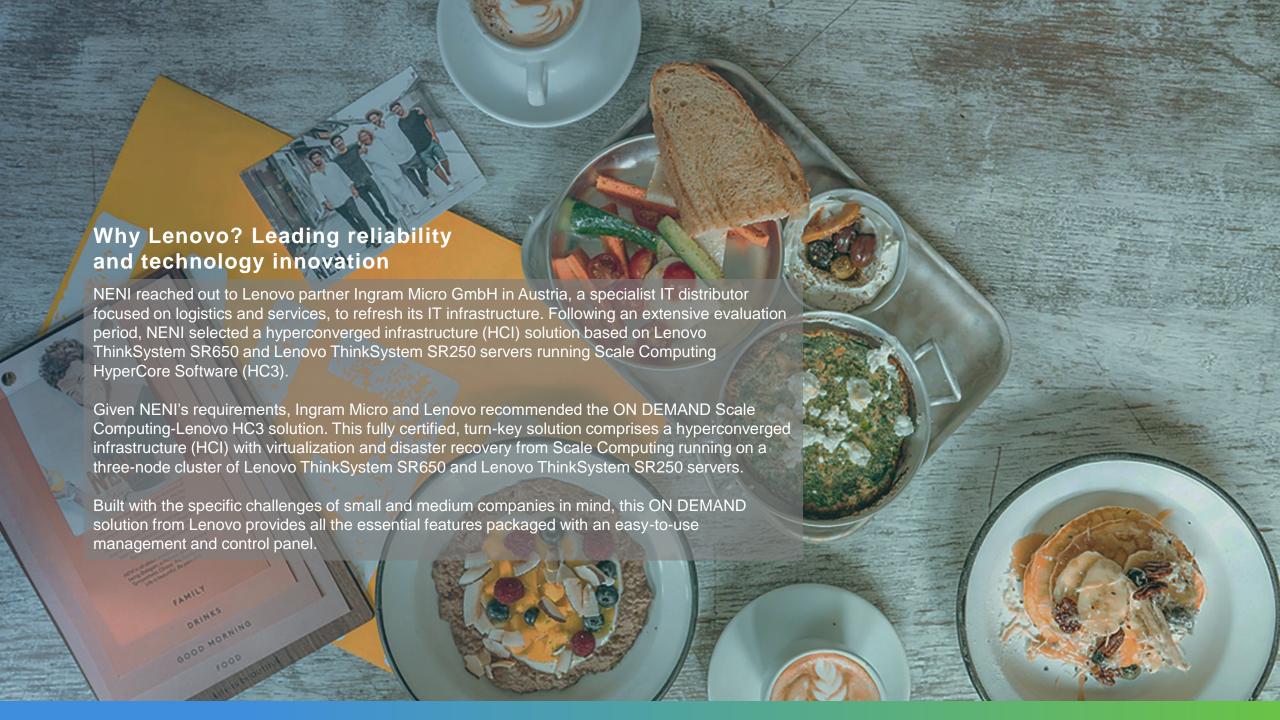
## Challenge

As NENI's end-to-end processes are so tightly integrated, an ERP system outage of as little as three hours can cause production delays as long as two business days—adding up to a six-figure sum in lost revenue.

As the infrastructure for its ERP system approached end-of-life, NENI realized that the business risk of unplanned downtime was rising fast—presenting a significant threat to profitability.

"Margins are tight in our industry, so it's very important to keep costs under control. To protect our all-important production processes, we decided to move our mission-critical ERP systems to a highly available and reliable platform. Crucially, we targeted a solution that would enable us to keep IT headcount and spending lean."

Ilan Molcho, Chief Executive Officer, NENI



"Ingram Micro, Scale Computing and Lenovo have proven to be invaluable partners. They understood our requirements and used their expertise to design the ideal solution. From consulting and evaluation through sizing to the implementation, our partners delivered outstanding professional services and the team was always on hand to support us."

**Ilan Molcho,** CEO, NENI



"With Scale Computing HC3 running on Lenovo servers, we implemented a highly automated and intelligent hyperconverged solution. Together with Ingram Micro, Scale Computing and Lenovo, we carefully planned the deployment and configured the appliance off-site. We tuned the platform configuration and then installed the infrastructure in our server room without interrupting business operations. The whole implementation project was characterized by smooth collaboration between specialists, where everyone involved worked towards a shared goal: making NENI fit for future business growth."

**Ilan Molcho,** CEO, NENI

## **Rock-solid platform**

The new solution offers NENI enterprise-grade performance and reliability in a simple, cost-effective package, complete with self-healing and failover capabilities to increase application availability and reduce the business risk. By using the integrated HC3 Data Protection Suite, NENI takes advantage of the flexible snapshot feature to further increase overall reliability.

Today, NENI relies on Lenovo servers and Scale Computing HC3 to run its central Microsoft Windows Server, providing essential infrastructure and communications services. The platform also runs a dedicated node for a mission-critical Microsoft SQL Server instance that powers the company's GUS-OS Suite ERP solution for food production management. Additionally, NENI relies on a range of special-purpose applications on four virtual desktop instances running Microsoft Windows.

"By working with our technology partners to implement a high-availability IT infrastructure with a simple licensing model, we've reduced the revenue risk of unplanned ERP system downtime while keeping our costs under tight control."

Ilan Molcho, CEO, NENI



#### Results

For NENI, the combination of Lenovo and Scale Computing technologies and Ingram Micro services offers the peace of mind that mission-critical business systems will be online 24/7. Equipped with advanced disaster recovery capabilities such as snapshots for virtual machine backups, NENI can now recover from failures within minutes, minimizing the business impact of potential IT issues.

The HCI solution enabled NENI to consolidate IT workloads, and to reduce administration and maintenance overheads. NENI is already capitalizing on its investment by adding a new production management solution to the platform, harnessing real-time Internet of Things (IoT) sensor data to enhance quality management for fast-moving food production lines.

Putting Lenovo's Channel First model into practice, Ingram Micro has helped NENI get started with the new solution by providing comprehensive consulting and training.

Molcho adds: "Ingram Micro is not just an IT distributor for us, but a true innovation partner. Lenovo, Scale Computing and Ingram Micro have delivered what they promised: a solution that is easy to manage and that we could deploy rapidly without interruption to production processes or business users."

Looking to the future, NENI is planning to switch to a highly-automated virtual desktop infrastructure (VDI) from Leostream—a solution that is well supported on Scale Computing HC3.







"Since deploying the Lenovo and Scale Computing solution with our partner Ingram Micro, we've boosted our availability to 100%. On top of the improved stability, the integrated proactive monitoring feature has boosted reliability, as it alerts us to issues before failures impact operations. I can now sleep soundly at night, safe in the knowledge that our vital food-production systems are running smoothly on our Lenovo infrastructure."

Ilan Molcho, CEO, NENI

# What will you do with Lenovo client virtualization solutions?

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